

## INFORMATION ALERTS

We have Collection, Delivery, and Incident notifications for our national and international services. This notification may be personalised.

### COLLECTION

**Pre-alert:** and alert sent to the sender about the schedule and the goods to be collected.

**E-alert:** confirmation sent to the client that the collection has been made, with date, time, and sender.

### DELIVERY

**Pre-alert:** notification to the consignee of the estimated date and time of delivery.

**E-alert:** confirmation of delivery sent to the client with date, time and consignee.

### INCIDENT

**E-alert:** notification to the sender/consignee of the reasons for no collection or no delivery.

SERVICE TARIFFS	SMS R.R.P.	EMAIL R.R.P.
PRE-ALERT/E-ALERT	€0.15/unit	FREE